

Bubble

Profile



Bubble laundry™

INTRODUCTION

Hospitality And Health Care

- With a footprint of 90,000 square feet and the capacity to process 65 tonnes of linen and garments per day equating to over 1.2 million pieces per week, and 25 Tonnes of Linen and Garments on Health Care facility ,Bubble is the largest commercial laundry in Abu Dhabi and the most technically advanced laundry facility in the Middle East.

The laundry boasts some impressive machinery such as 4 tunnel-washers, including a dedicated “MediLine” Tunnel for HealthCare and a garment processing unit, additional washer-extractors for treatment washing, specialist and garment specific ironing lines, hand-finishing stations, steam tunnels and dry-cleaning machines.

Bubble factory is extremely energy efficient and one of the most environmentally sustainable laundries in the world; over 30% of all the water used is recycled which means we use less than three litres per kilogramme of work.

EXPERTISE

Bubble knowledge of fabric, stain removal and latest technology allows us to assure you of a service built around quality and reliability.

Bubble staff are carefully selected and undertake rigorous training programs to ensure the care of your linen in the best possible manner, delivering expert advice and maximising the lifespan of your fabric.

The best tunnel washing and processing technology equipped with automated PLC electronic intelligent systems allows Bubble to handle any quantity with efficiency, care, productivity and with best washing results in a very hygiene safe manner.

CAPABILITIES

Our diverse range of services and integrated solutions mean we can offer advise and support for any textile requirement. Operating 24 hours a day, seven days a week Our laundry, dry-cleaning and pressing abilities span across:

- Uniform garments
- RFID System
- Bed Linen Leasing/ Healt care and Hospitality
- Bed linen and towelling
- Carpets and furniture cleaning
- Curtains and cushions
- Leather and suede

DIFFERENTIATION

LAUNDRY EQUIPMENT

- ✓ The largest processing unit in the Emirates of Abu Dhabi.
- ✓ Can handle 90 ton of laundry a day within 24 hours of turnaround time.
- ✓ Accredited by Internationally renowned names authenticating the proficiency with unbeatable service quality.
- ✓ The most advanced Tunnel washers & dry-cleaning equipment in the industry.
- ✓ Designed to protect threads and colors(no more wear and tear)
- ✓ Water treatment and recycling facility to ensure proper PH levels and water softness
- ✓ Fully automated dosing systems
- ✓ Automated folding machines for linen and garments for consistent results

DIFFERENTIATION (cont.)

Protective care

- ✓ Thread protective equipment - minimal wear and tear
- ✓ Colour fading protection measures
- ✓ Weight controlled dosing system - to have uniformity in the required chemical as per formula
- ✓ Proper segregation before dry-cleaning, washing - light soil, medium soil and heavy soil to reduce the cycle time and to improve the wash quality
- ✓ No chlorine related bleach products, rely on oxygen based components instead
- ✓ We wash in sweet water with a filtration and softening system to regulate the water Ph.
- ✓ Guaranteed optical brightness

DIFFERENTIATION (cont.)

Quality control

- Fully automated systems
- Quality controllers
- Checkpoints system

Treatments

- Stain treatments experts
- Regularly trained to meet market requirements
- Hygiene and disinfection process

DIFFERENTIATION (cont.)

Environmentally friendly

- Bio-degradable chemicals
- Recyclable wrapping system
- Gas fired boiler (not diesel or oil fired boiler)

Training

- Staff induction / training to meet the highest industry standards, health awareness, customer services, Healthy working environment, protective personal equipment and leadership.

DIFFERENTIATION (cont.)

Missing or lost items

- ✓ Customized marking system to avoid mixing or missing items.
- ✓ Most advanced RFID chip system to monitor each item.
- ✓ Scanners of automatic count and relocation of the missing items.

Prompt collection and delivery

- ✓ more collections per day with a fleet of 25 vehicles

Customer care and service 24x7

- ✓ Customer complaint will be resolved within 24 hours through dedicated CRM.
- ✓ Key account managers.
- ✓ Customer hotlines and integrated CRM for keeping logs for each interaction.

RFID SCANNING GATES & OPERATIONS



ENTRANCE GATE



EXIT GATE



WASHER FEEDING



READY TO DELIVER

CHEMICAL DOSING SYSTEMS

Centralized and De-Centralized Dosing systems by Hy-Chem



Weight controlled chemical dosing to avoid damage and color fading.

MARKING & SCANNING SYSTEMS



LOGISTICS

Bubble current fleet is consisting of

- ✓ 8 Big container mounted trucks
 - ✓ 17 small vans to deal all type of loading and un-loading facility.
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- ✓ All vehicles have tail lifts and are capable of holding rolling linen cages
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- ✓ GPS tracking for pinpointing vehicle location



LOGISTICS



Bubble provides all customers with completely covered, stain free polyurethane color coded cages, and nylon hamper bags.



All processed linen is packaged in heat sealed, shrink wrapped, vacuum tight plastic packaging.



Bubble provides all trolleys completely chemically disinfected prior to re-use with thermal disinfection process.



COMMUNICATION

Communicating effectively

To be open and honest, informing, listening and motivating effectively.

Keeping it simple.

Efficient, effective processes and systems that work.

Showing integrity.

Governing all we do by what is 'right and just'.

Pro-Active
Service
Management

24/7 Customer
Service

Dedicated
Customer
Account Manager

Key Performance
Indicator

CRM System

LAUNDRY OVERVIEW



- ✓ The Facility is free of cracks in the floor, walls or ceilings.
- ✓ Easy access to all points of the Facility for cleaning and PPM.
- ✓ Coated floors with no exposed concrete.
- ✓ Hygienic Walls

- ✓ Moisture and air control systems.
- ✓ Air curtains at main entrances.

- ✓ Double Barrier Doors
- ✓ The loading and unloading dock are to be accessible from outside, but, must prevent access to the production areas.

- ✓ Effluent from the drains of all machines used in the production process will be sealed from the machine to manhole to prevent cross-infection.
- ✓ The effluent drains must not cross the high care area.

- ✓ Complete sterilisation of all work surfaces, critical control points, and machinery on a daily basis.
- ✓ Daily Swab testing of staff's hands.

LAUNDRY OVERVIEW



LAUNDRY OVERVIEW



MISSION

The Bubble Laundry purpose is to provide 'Simply Better Laundry'.

Drawing from a rich laundry heritage, distilling decades of expertise and understanding to offer a laundry service above and beyond any other. It's all about 'Simply Better Laundry'.

Caring for our people.

Respecting, training and empowering them to do the best job.

Understanding our customers.

Continually reviewing their needs, offering solutions that exceed expectations.

Focusing on quality.

Maintaining the highest possible quality standards in all we do.

Being innovative.

Making good ideas work, constantly improving all we do.



COMMITMENT

Our reputation of excellence and innovation is enhanced through our commitment to minimising our environmental footprint. Our cleaning chemicals have been chosen to offer optimum quality, delivering a clean and hygienic finish while conforming to local and international environmental codes and standards. We offer a pro-active approach to implementing a range of water and energy saving initiatives, offering significant environmental benefits.

We guarantee that each of our clients is managed by a dedicated account manager ensuring that your laundry is monitored and managed with precision and care delivering the highest possible service at all times.

